

From: Hotel Reservations <Customer_service@hotelclub.com>
Subject: RE: Your Booking with HotelClub, BID 32370389
Date: 18.12.2008 10:49:41

Dear Veronika Uhrova,

Thank you for using the hotel reservation service with HotelClub.

Booking ID: 32370389
Hotel: Kangaroo Island Seafront Resort
Check In: 30-Dec-08
Check Out: 02-Jan-09

Please accept our sincere apologies for the mis-communication advising that the booking is held confirmed however the booking is not confirmed by the hotel.

Henceforth, we have issued FULL REFUND to your credit card and the booking is cancelled.

We apologise for the inconvenience caused and look forward to assist you with your future booking requests.

If you have any further queries, please do not hesitate to contact us.

Kind regards,

Ramona
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Reservations
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